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Ref.No.MAIT/PY/2447

March 08, 2022

Shri Gaurav Masaldan, IRS  
Jt. Secretary-Customs  
Ministry of Finance

**Subject:** Request for extension on applicability of Customs (Import of Goods at Concessional Rate of Duty) Rules 2017

Respected Sir,

***Greetings from MAIT!***

We would like to take this opportunity to thank CBIC for its continued support to the industry in policy related issues.

Please refer to MAIT letter on the subject dated 25 February 2022 & Circular 04/2022-Customs and IGCR advisory from ICEGATE vide which the availability of IGCR module has been facilitated as part of the ICEGATE portal and transition to the same has been mandated by 13 Mar 22.

We are writing to you to highlight that the industry is facing some challenges that are operational in nature while accessing and filling of information on the IGCR module of the ICEGATE portal. I am listing down specific issues for your information as have been encountered so far:

- a) The IGCR option does not come-up when a user tries to login using Chrome Browser while the same is accessible through IE browser.
- b) After login with user ID and Password, in the “New Prior Intimation” field, the system does not allow to select i.e. edit the GSTIN, State, District, Commissionerate, Division, Address and Process Undertaken at Manufacturing unit.
- c) In the “Goods to be imported” and “Goods to be manufactured” field, the system does not take the notification in any format the user inputs.

There are only 5 days left to go live and users have reported facing the above challenge with the IGCR module of the ICEGATE portal. Further challenges, if any, will be discovered as they are enabled to use the portal. In order to avoid any disturbance and impact on business during the closing of the current FY, and sufficient time is there for all to iron out the issue on priority, it is requested that the implementation be eased by at least a month.

Looking forward to your assistance in this regard.

With regards,

George Paul  
Chief Executive Officer