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August 08, 2023

Shri Alkesh Kumar Sharma, IAS
Secretary
Ministry of Electronics & IT

Subject: Issues pertaining to ERSO Pilot Project

Respected Sir,

Greetings from MAIT, the apex body representing the IT, Electronics & Telecom Hardware Manufacturing Ecosystem!

At the outset, MAIT would like to take this opportunity to thank MeitY for its continued support to the ICT industry. We deeply appreciate GoI for promoting India as a global electronics powerhouse, by launching ERSO Pilot initiative to validate certain transformational policy and process changes to make India the Repair Capital of the World.

ERSO is a revolutionary step towards making India the Repair Capital of the World. We are thankful to your good office for your unmatched efforts in steering this initiative. MAIT has been diligently working on developing ERSO Policy that aims to streamline turnaround time in Customs procedures, and promote India as a "Global Repair Hub". The very purpose of initiating ERSO Pilot project is to clock the turnaround time in customs procedure, however, it has been observed by ERSO pilot participants that turnaround time has not been reduced, instead it has been increased to few more days in the customs process.

Sir, with your support and encouragement, the ERSO Pilot was launched on 31st May, 2023 and since then, Pilot participants have been utilising this initiative to execute international repairs in the nation. While this move will be a gamechanger for Global environmental sustainability and reiterates India's commitment to the environment and our planet, and promote India's strength in repair ecosystem, however, we take this opportunity to address the bottlenecks being faced by the ERSO Pilot participants during the course of ERSO Pilot (Annexure I). **We also request you to consider giving extension of the existing ERSO Pilot Project for further 3 months.**

We believe that bottlenecks submitted by ERSO Pilot participants will merit your kind consideration & will greatly benefit both the ICT industry and repair agency by fostering a more efficient and transparent Customs environment.

Look forward to your continuous support.

Warm regards,

Col Suhail Zaidi (Retd)
Director General