



PHD House, 4th Floor, Ramakrishna Dalmia Wing
4/2, Siri Institutional Area, August Kranti Marg, New Delhi – 110016, India
E-mail: ceo@mait.com • Website: <http://www.mait.com>

Ref.No.MAIT/PY/2405

December 02, 2021

Shri Koushik Dutta
Scientist-E
Registration Deptt.
Bureau of Indian Standards

Subject: Ease of Doing Business - Request for the avoidance of trivial and repetitive queries on CRO applications and improving the application processing time

Respected Sir,

Greetings from MAIT!

First and foremost, we sincerely thank you and highly appreciate your continuous support extended to MAIT and its members in resolving the issues pertaining to certification, among others.

Sir, our members have brought to us the concerns on the nature of queries being raised by BIS reviewers. A lot of queries on the applications are either repetitive and/or trivial in nature resulting in inadvertent delays for certification including the processing of applications for new registrations and inclusion of new models in the existing registrations.

In order to substantiate our submission, we have listed down such queries mentioning the product category, nature of the query, and evidence to show why the query in the opinion of the industry is trivial or repetitive and could have been avoided.

We request you to kindly look into these concerns and take suitable action in the interest of EoDB for the industry while at the same time taking care of safety concerns as per your mandate.

With regards,

A handwritten signature in black ink, appearing to read "George Paul", is written over a light blue horizontal line.

George Paul
Chief Executive Officer

CC: Shri Pramod Kumar Tiwari, Director General, Bureau of Indian Standards