



PHD House, 4th Floor, Ramakrishna Dalmia Wing
4/2, Siri Institutional Area, August Kranti Marg, New Delhi – 110016, India
Tel#: (+91-11) 2685 5487 • Fax#: (+91-11) 2685 1321
E-mail: ceo@mait.com • Website: <http://www.mait.com>

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February 20, 2021

Shri Talleen Kumar
CEO
Government e-Marketplace (GeM)

Subject: Global shortage of Semiconductors, ICs, Panels, etc. – Request to treat this as Force Majeure and allow extended delivery timelines and not to levy penalties

Respected Sir,

Greetings from MAIT!

We would like to bring to your kind attention that there are concerns from customers about delay in delivery timelines due to reasons which are not in control of any OEM. Covid-19 has changed the Global environment for ICT products. There is a huge surge in demand across the world for Laptops, displays, and other IT equipment to enable people to work and learn from home. It is a well-documented fact that due to the pandemic-led demand surge, there is now a global shortage in the semiconductor industry and many components including Semiconductors, ICs, panels etc. which are the raw materials for manufacturing laptops are in severe short supply and have very long lead times. Moreover, international freight lines have also been disrupted due to lockdowns. These factors have resulted in significant increase in delivery times of finished goods.

While OEMs are making all efforts to ensure orders are delivered on time, we request you to treat this situation as “**Force Majeure**” and **allow extended delivery timelines and not to levy penalties** till some normalcy is attained in Supply chain.

We look forward to your positive consideration of our request.

With regards,

A handwritten signature in black ink, appearing to read 'George Paul', is written over a light blue horizontal line.

George Paul
Chief Executive Officer

CC: Shri Saurabh Gaur, Jt. Secretary, Ministry of Electronics & IT